

# **Frequently Asked Questions**

# Q: What does it cost to participate in the ClearVu rebate program?

A: There is no cost to enroll in the program. ClearVu retains a small portion of the rebates to cover its cost to operate the program.

## Q: Do I need to conduct a procurement to participate in the program?

A: No. The rebate program is in addition to the compliant procurement process your district followed when choosing your distributor/vendors. These marketing funds are often offered independently of product pricing. This is why the program is not in conflict with USDA procurement regulations.

### Q: How does my district receive the funds?

A: ClearVu will issue your district a check monthly. The check will be made out to your district, and it will come from Bank of America. The check will correspond to detailed reporting posted on the ClearVu website. All members of the program are welcome to use the site to find reporting on rebates, purchases, inflation reports, produce advisories, and other information about purchasing. There is no cost for these.

## Q: When will the first check come?

A: Once ClearVu receives your enrollment form, we will send you a "**Member Location Form**". This form includes all school buildings we could find for your district on the Internet. When you receive the form, we ask you to verify that the information is correct, that we have identified all distributor delivery locations, and we will ask you for your distributor customer number for each receiving location. Once returned, our data team will work with your distributor to add your locations to the electronic file transmission that we receive daily from your distributor. Once the data is received, we calculate the rebate based on our national contracts and we invoice the manufacturer for the funds. It typically takes four months to receive the first check. Checks will arrive monthly afterward.

## Q: Is there a contract required to participate?

A: No. There is no contract to sign. The "**Enrollment Form**" is used to capture basic information about the school district to set up a member profile. There are no minimum purchase quantities to maintain, and you choose the distributor you want us to work with. Members can leave the program anytime with notice.

#### Q: Can my district participate in more than one rebate program?

A: No. Manufacturers will only support participation in one rebate program at a time. If you are currently enrolled in another rebate program and would like to change to ClearVu, fill out the enrollment form by clicking; Join The ClearVu Rebate Program.

#### Q: What can I use the funds for?

A: These are not Federal funds. You can use them toward anything that benefits or improves your program.

Click this link to contact ClearVu to learn more about our rebate program. Contact ClearVu